



## Aim of the Project

The CRISIS proposes a holistic approach for the professional development of Smart City Resilience Officers and aims to develop a new job profile for Smart City Resilient Officers (SCROs) and to design, develop and deliver a pilot training program to certify the first cohort of SCROs.

Moreover, the Project intends to address the situation brought on by the COVID-19 crisis, which has heavily impacted education by accelerating the need for individual flexibility and the ever-increasing demand for digital skills. In this vein, the CRISIS project will design and implement a learner-centered curriculum, an objective that will be better achieved through flexible learning journeys enabled by the curriculum's modular structure.

## Main Objectives

Overall, the main objectives of the CRISIS Project are to:

1. Provide in a structured and systematic way a framework for educating smart cities staff on resilience, a need that was recently proven of paramount importance.
2. Develop an innovative curriculum for SCROs (currently there is none available).
3. Provide innovative learning tools.
4. Close the competence and skills gap for municipalities officials.
5. Promote the European Collaboration on smart cities' education.
6. Increase the awareness of the Member States, Local Authorities, Municipalities and of various stakeholders that resilience of smart cities is a complex issue and that it is difficult to acquire competences.
7. Build upon important work delivered by previous ERASMUS+ projects undertaken by the partners, such as the SmartDevOps Project. In line with that, the CRISIS Project is focused on implementing trans-disciplinary approaches and novel pedagogical models, including contemporary approaches such as concept mapping and problem-solving, as well as group-based, project-based, peer, and participatory learning, in order to engage, inspire, motivate, and stimulate learners throughout the learning process.



## The CRISIS SCRO MOOC offers

- State-of-the-art curricula developed and delivered by experts, under high standards of quality assurance
- 20 modules developing a) transversal skills, b) smart city planning and organizational skills, c) resiliency management skills including risk response planning and effective disaster response, and d) business and financial management skills
- A flexible weekly workload and schedule
- Personalised support by experienced lecturers
- Opportunity to meet, connect and network with peers from all over Europe and beyond
- Certification in accordance with the European and national qualification frameworks and the European credit system for vocational education

## Participants of the CRISIS SCRO MOOC will

- Learn to manage, adapt and maintain city services in the event of hazards
- Learn to ensure city services and enhance the quality of life in the event of shocks and stresses
- Get an overview of the required skills for the "Smart and Resilience City Officer"
- Be introduced to digital and transferrable skills for the resilience of smart cities

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